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LevelUp: 6 steps to Economic Power

Earn Money to Achieve your Personal, Educational, and Financial Goals
Click here to LevelUp Hear from Former Participants

Hear from Former Participants

Program Overview

CHA’s LevelUp Program, (formerly known as the Family Self-Sufficiency (FSS) Program), helps participants achieve financial stability while working towards their educational, professional, and personal goals. The program is designed to assist participants on a personalized path toward economic independence and overall well-being.

When participants meet their goals, CHA deposits money in a CHA-managed savings account. Once participants graduate from the program, they receive the full balance of their savings account. In 2023, the average graduation payout for participants was $6300.

People usually spend 3 to 5 years in the program, but you may stay longer if you need more time to finish your goals.

CHA Family Self-Sufficiency (FSS) Action Plan 2024

Benefits of the Program

LevelUp offers participants a range of benefits, including:

- **Personalized Goal Setting**: Participants work with LevelUp Coaches to set individual goals and create a plan to achieve them.
- **Financial Coaching and Mentoring**: Coaches provide guidance and mentoring to help participants increase their financial stability and make positive life changes.
- **Building Financial Assets**: While working on their goals, participants can accrue credits in a LevelUp savings account managed by CHA. Upon graduation from the program, participants are eligible to receive a payout of the savings accrued.

Eligibility for the Program

You must be:

- a CHA resident
- at least 18 years old
- compliant with all aspects of the housing lease

Additional Resources

- [LevelUp One Pager]
- [LevelUp Program Pay Points]

Information Sessions

Ready to LevelUp? Register for an information session to get started!

Thank you for visiting the LevelUp (FSS) webpage. We look forward to sharing information about our program with you!

To receive credit for attendance, registrants must attend the full LevelUp (FSS) Information Session. Entry will not be permitted after a 5-minute grace period. If a registrant arrives more than 5 minutes late or leaves before the session ends, they will need to register for and attend a future session.

Information Sessions

Tuesdays @ 6:30PM-7:30PM

August 19, 2025 6:30PM

Information Sessions

Thursdays @ 10AM-11AM

August 14, 2025 10:00AM August 28, 2025 10:00AM

Similar programs you may be eligible for

Choose to Own

CHA’s Choose to Own Homeownership Program (CTO) allows qualifying Housing Choice Voucher (HCV) and Public Housing families to use their housing subsidy to purchase a home.

Down Payment Assistance

The Down Payment Assistance Program (DPA) helps families with upfront costs of buying a home. CHA residents are eligible for a $20,000 grant.

CITY COLLEGES OF CHICAGO

Partners in Education

CHA residents can earn a certificate or a degree from City Colleges of Chicago for free or low cost. This is possible through a partnership with CCC called Partners in Education (PiE).