



HCV HEALTH AND WELLNESS PROGRAM

The Chicago Housing Authority's HCV Health and Wellness Program was established in June 2022 to offer support to individuals and families participating in the Housing Choice Voucher (HCV) Program who may be experiencing various life stressors placing them at risk of housing instability or personal matters that create difficulties in their daily lives. This program aims to help HCV participants focus on their overall health and well-being with personalized services to meet their individual needs.

There is no cost to utilize the HCV Health and Wellness Program ... participation is voluntary, confidential and has no impact on a participant's voucher.

The HCV Health and Wellness Program is also available to property owners/managers who participate in the HCV Program, offering general resources as well as information on how they can provide support to tenants who may be experiencing challenges.

Services are available by phone, through video conference or in person at a designated CHA office during normal business hours, and include:

- Case Management
- Care Coordination
- Information on Community-Based Resources
- Individual and Family Therapy
- General Support with Conflict Resolution for Property Owners/Managers

Note: The HCV Health and Wellness Program does not offer crisis or court mandated services but can provide guidance on useful resources.

To be eligible, you must be an active HCV participant (head of household or household member of any age) or HCV property owner/manager.

CONTACT US

HCV participants and household members in need of assistance can contact the HCV Health and Wellness Program team directly at **312-935-2634** or **ClinicalSupport@thecha.org**.
Please allow 24-48 hours for a response.

If you are a concerned person such as a staff member from an outside agency, HCV property owner/manager or elected official and would like to refer an HCV participant to the HCV Health and Wellness Program, please reach out to CHA's HCV Fair Housing Department via email at **fairhousing@thecha.org**.